

Star TSP650 II

Troubleshooting for Non-Communication to DolphinPOS

- Connect the device to power supply you can see Green light on front of the device
- In your IPAD open “setting” go to Bluetooth Pair with TSP 650 II(only one device can be paired with TSP 650)
 - a) To pair with TSP 650 on the back side of the device press and hold the pair button and pair with your IPAD
- Make sure there’s paper roll inserted correctly in the device.
 - a. If paper is not inserted correctly “error” light indicates i.e red light
 - b. To check paper is correctly inserted press feed button on front of the device

DolphinPOS